

Avalon Landscapes, Inc. 1097 Rosario St. - Suite 102 Meridian, Idaho 83642

Attention: Jerry Frank

Dear Mr. Frank,

The Englefield Board of Directors would like to take this opportunity to express our thanks to you and your entire staff for all you do for Englefield Green.

We very much appreciate the exceptional service that you continue to provide to Englefield Green. Your professionalism and your continual prompt response to issues and concerns is exceptional. Your willingness to always go above and beyond never goes unnoticed by the Board of Directors and the homeowners.

Every employee we encounter throughout the course of any job is very professional, polite and more than willing to give their all, no matter the situation. Mike Brown and Alex German give so much back to our community and are always just a text or phone call away. They never fail to reply, almost immediately to any issue or concern we might have. The communication we have with them and with Avalon is especially important to us.

Your work is exemplary of a great company and we look forward to many years of continued service from Avalon Landscapes, Inc.

Again, thank you for all your hard work and all that you do for Englefield Green. You are all truly appreciated.

Very truly yours,

Jacque Rose, John Ferree, Jerry Mallet, Ron Shanholtz and Pat Entwistle

Englefield Greens HOA Board of Directors

Cc: Mike Martin - GSM